



## FEDERAL TRADE COMMISSION

PROTECTING AMERICA'S CONSUMERS

### We have received your complaint.

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Thank you for filing a complaint with the Federal Trade Commission. Based on the information you have given us, we recommend that you take the following steps, if you have not already.

**Step 1:** You should contact the company in question regarding your situation.

**Step 2:** You may find useful information on our Consumer Protection [web site](#).

**Step 3:** If you have done the above steps and have any additional questions or any additional information you would like to add to your file, please call **877-382-4357** to speak with a counselor. When you call, please have this reference number: **36194228** to help us quickly retrieve your information.

[Submit Another Complaint](#)



OMB #3084-0047

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Last Modified: Sunday, 10-Nov-2007 09:30:00 EDT